

1 - 3 = RECOMMENDED

93%

4 - 5 = NOT RECOMMENDED

7%

6 - DON'T KNOW

0%

Friends and Family Responses - October 2017

Dates	Department	Rating	Response
02/10/2017	Elizabeth Strike	1	
03/10/2017	Jayne Swarbrick	1	
04/10/2017	Anthony Reid	1	All the reception staff, nurses and doctors are always very friendly and helpful.
04/10/2017	Samuel Esuga	1	I got an appointment on the same day, the dr was thorough, professional, caring, knowledgeable and listened to me, and the reception staff were really helpful.
05/10/2017	Carol Pretswell	1	Same day appointment, self check in, friendly doctor, modern clean pharmacy with nice staff.
08/10/2017	Anthony Reid	1	Friendly receptionist great doctors can't fault the surgery
09/10/2017	John Kilgour	1	The prompt and friendly staff have been more than helpful during my recent illness. Very sympathetic and understanding
12/10/2017	Razina Patel	1	
12/10/2017	Caroline Fisher	1	Because the surgery offers comprehensive care with friendly professional staff
13/10/2017	Laura Charnley	1	
16/10/2017	Laura Charnley	1	Useful reminders by text. Laura, who gave injection, was friendly, helpful, efficient and informative.
25/10/2017	Razina Patel	5	
26/10/2017	DUTY DOCTOR	1	
26/10/2017	Razina Patel	1	Lovely appointment. Very friendly and reassuring xxx
30/10/2017	Karen Warner	2	Doctor understood my needs and listens. Treatment works