

1 - 3 = RECOMMENDED 93%
 4 - 5 = NOT RECOMMENDED 7%
 6 - DON'T KNOW 0%

Friends and Family Responses - November 2016

Dates	Department	Rating	Response
01/11/2016	DIABETIC PODIATRIST	1	Always had good treatment when I've needed it
02/11/2016	Lisa Wilkinson	1	
02/11/2016	BLOODS PHLEBOTOMIST	1	
03/11/2016	Lisa Wilkinson	1	
03/11/2016	Lisa Wilkinson	1	
03/11/2016	DUTY DOCTOR	1	
04/11/2016	Colin Campbell	1	
04/11/2016	BLOODS PHLEBOTOMIST	1	
04/11/2016	BLOODS PHLEBOTOMIST	1	Very helpful
05/11/2016	Jayne Swarbrick	1	Always ok
07/11/2016	Colin Campbell	1	Not kept waiting long. Dr Campbell always listens to you and never rushes you. Never makes you feel you are a nuisance and always takes time and trouble to sort your problems out.
07/11/2016	Richard Fish	1	
07/11/2016	DUTY DOCTOR	1	
07/11/2016	Patricia Ford	1	
07/11/2016	BLOODS PHLEBOTOMIST	1	Fairly punctual and queries are answered clearly..
07/11/2016	Colin Campbell	1	
07/11/2016	Richard Kelsall	1	i think your great ever one of u
07/11/2016	Anthony Reid	1	Made to feel at ease. Surroundings pleasant and everyone helpful. Put at ease by doctor who has a genuine interest in your wellbeing.
07/11/2016	Elizabeth Strike	1	
08/11/2016	Karen Warner	1	Treated with empathy, reassurance, and promptly.
08/11/2016	Laura Charnley	1	Ok. Although dr read is the best. I have seen dr Kilgour and warner and nurses and have been happy. Negative I would like to see Dr Reid always but as just now I have results from hospital from speaking to him last and can only get an appointment last week for Late Dec
07/11/2016	Colin Campbell	1	
08/11/2016	Carol Pretswell	1	I really like dr pretswell and she makes a doctors visit easy
09/11/2016	Richard Kelsall	1	
08/11/2016	John Kilgour	1	
10/11/2016	Laura Charnley	1	Our family have been really blessed by all the kindness and care we have received from our surgery over the years, so we would not hesitate to recommend others to join Worden Medical Centre as the best in Leyland! Many thanks for everything and God bless you all xx
10/11/2016	Colin Campbell	1	
11/11/2016	BLOODS PHLEBOTOMIST	1	Because i find it a friendly practice . As i don't feel intimidated .
11/11/2016	BLOODS PHLEBOTOMIST	1	Great doctors, great nurses.
11/11/2016	Lorraine Bellis	1	Because I have always been able to get an appointment and been happy with the result.
12/11/2016	Carol Pretswell	1	
12/11/2016	Carol Pretswell	1	
12/11/2016	Dawn Billington	1	Excellent care
14/11/2016	Karen Warner	1	
14/11/2016	Richard Kelsall	1	
15/11/2016	Andrew Finan	1	
15/11/2016	Elizabeth Strike	1	Understanding staff. Excellent care
14/11/2016	John Kilgour	1	I have always found Worden medical centre very supportive. After i was diagnosed with breast cancer many years ago all the staff have done everthing in their power to keep my mindset positive
15/11/2016	Carol Pretswell	1	
14/11/2016	John Kilgour	1	Good customer service
17/11/2016	Laura Charnley	1	Prompt service and i've never had any problems with the surgery. The rest of my family are registered there.
17/11/2016	Laura Charnley	1	
17/11/2016	Colin Campbell	1	
17/11/2016	Laura Charnley	1	As usual we had good treatment with kindness
15/11/2016	Lisa Wilkinson	1	Because we always get good service doctors and staff are very helpful
17/11/2016	Richard Fish	1	
18/11/2016	DUTY DOCTOR	1	
21/11/2016	Patricia Ford	1	
21/11/2016	BLOODS PHLEBOTOMIST	1	
23/11/2016	BLOODS PHLEBOTOMIST	1	I didn't have to wait very long and the nurse I saw was friendly and professional
23/11/2016	DUTY DOCTOR	1	
24/11/2016	Richard Fish	1	Because the doctors and nurses always listen & the atmosphere is comfortable
23/11/2016	Laura Charnley	1	
23/11/2016	Richard Kelsall	1	
25/11/2016	Richard Kelsall	1	
25/11/2016	Lorraine Bellis	1	
25/11/2016	Richard Fish	1	VERY HELPFUL
27/11/2016	Richard Fish	1	
28/11/2016	BLOODS PHLEBOTOMIST	1	

28/11/2016	Elizabeth Strike	1	
29/11/2016	Karen Warner	1	our family have been with them for as long as i can remember +we have always been looked after extremely well THANKYOU
29/11/2016	Elizabeth Strike	1	
29/11/2016	Karen Warner	1	Nothing is too much trouble. Felt reassured.
30/11/2016	Andrew Finan	1	
30/11/2016	BLOODS PHLEBOTOMIST	1	
30/11/2016	Anthony Reid	1	
30/11/2016	BLOODS PHLEBOTOMIST	1	
01/11/2016	DUTY DOCTOR	2	
11/11/2016	Richard Kelsall	2	Just a positive experience
21/11/2016	John Kilgour	2	
30/11/2016	BLOODS PHLEBOTOMIST	3	
17/11/2016	Andrew Finan	4	
10/11/2016	Laura Charnley	5	
18/11/2016	Laura Charnley	5	
22/11/2016	Patricia Ford	5	
23/11/2016	Patricia Ford	5	Maybe something to do with receptionists giving completely wrong information regarding blood tests and only finding out months later there is in fact a problem and it should of been treated and the lack of resolution around the issue