

1 - 3 = RECOMMENDED 99%
 4 - 5 = NOT RECOMMENDED 1%
 6 - DON'T KNOW 0%

Friends and Family Responses - March 2017

Dates	Department	Rating	Response
01/03/2017	Caroline Fisher	1	I have always found doctors and staff to be kind and helpful. Very professional .
01/03/2017	Samuel Esuga	1	Been here for over 60 years. Great staff,good doctors and a clean and pleasant environment
01/03/2017	Laura Charnley	1	Polite and welcoming staff and doctors,and clean.
01/03/2017	Lorraine Bellis	1	Very efficient and knowledgeable practitioner
01/03/2017	Anthony Reid	1	For way you are treated .. as an individual .
02/03/2017	Caroline Fisher	1	
01/03/2017	Anthony Reid	1	
02/03/2017	Caroline Fisher	1	
02/03/2017	Jacqui Rimmer	1	I was fully satisfied with the service I received. The nurse was very efficient and friendly
03/03/2017	John Kilgour	1	
04/03/2017	Carol Pretswell	1	
05/03/2017	DUTY DOCTOR	1	
05/03/2017	Carol Pretswell	1	Because the dr have always been good to me
06/03/2017	Laura Charnley	1	Always treated with understanding and respect
06/03/2017	Colin Campbell	1	Felt comfortable with the doctor
06/03/2017	Lorraine Bellis	1	
06/03/2017	Caroline Fisher	1	I gave 1 because I have been with worden medical for a very time and couldn't fault them.i found then always helpful in sorting emergency treatment out .
09/03/2017	John Kilgour	1	Thank you for your good service
09/03/2017	Caroline Fisher	1	
10/03/2017	Carol Pretswell	1	
10/03/2017	John Kilgour	1	Appointment on time, doctor took time to listen, examine and discuss issue. Given plan of treatment very efficient
10/03/2017	Jacqui Rimmer	1	
11/03/2017	Karen Warner	1	The reception staff are amazing friendly and knowledgeable. They make you feel that they are happy to help in any way. Dr Warner is by far the most approachable professional compassionate and empathetic doctor I have ever met. Her manner and knowledge is fantastic. Full credit to the entire surgery
11/03/2017	Laura Charnley	1	Speedy, no fuss appointment for bloods with friendly, helpful staff.
10/03/2017	BLOODS PHLEBOTOMIST	1	
13/03/2017	Lisa Wilkinson	1	I gave that response because cos I would definitely would recommend you
13/03/2017	Elizabeth Strike	1	
13/03/2017	Karen Warner	1	Very good doctors.
13/03/2017	Jacqui Rimmer	1	Great on line communication. Pleasant front desk staff.
13/03/2017	Jacqui Rimmer	1	
13/03/2017	BLOODS PHLEBOTOMIST	1	
13/03/2017	Caroline Fisher	1	
13/03/2017	BLOODS PHLEBOTOMIST	1	Very pleasant, helpful receptionists. Just came for bloods today. Thank you
15/03/2017	DUTY DOCTOR	1	The staff really go out of their way to help me and listening to problem.
15/03/2017	Caroline Fisher	1	Very helpful, friendly and informative staff.
15/03/2017	Andrew Finan	1	The Dr I saw was excellent, very understanding & helpful
15/03/2017	Colin Campbell	1	
15/03/2017	Andrew Finan	1	
15/03/2017	BLOODS PHLEBOTOMIST	1	
16/03/2017	Anthony Reid	1	
15/03/2017	John Kilgour	1	
17/03/2017	BLOODS PHLEBOTOMIST	1	Because you are usually very efficient and I rarely have to wait
17/03/2017	Anthony Reid	1	
18/03/2017	Carol Pretswell	1	
20/03/2017	Richard Kelsall	1	nhs is great 5 xxxxx
20/03/2017	Colin Campbell	1	we think Worden Medical Centre is a very good practice
20/03/2017	DUTY DOCTOR	1	
20/03/2017	Andrew Finan	1	

20/03/2017	Karen Warner	1	
21/03/2017	Karen Warner	1	
21/03/2017	Caroline Fisher	1	
21/03/2017	Caroline Fisher	1	Short Waiting Time. Pleasant and helpful Receptionist. Nurse very approachable, kind and professional.
21/03/2017	Caroline Fisher	1	Excellent caring attitude throughout the Prattice.
22/03/2017	Laura Charnley	1	I have always rec'd good treatment at the surgery.
20/03/2017	Anthony Reid	1	
23/03/2017	Colin Campbell	1	
23/03/2017	Karen Warner	1	Because Dr Warner always listens to my daughter and answers her questions
23/03/2017	BLOODS PHLEBOTOMIST	1	
23/03/2017	Colin Campbell	1	
20/03/2017	Karen Warner	1	I was able to book an appointment online for the next appointment in 48hrs time and ended up seeing a doctor I'm use to which makes it all the better. The same day after I left I had a suspected water infection which I wasn't aware of at time of appointment but it was so good to be able to collect a pot and fetch a sample in next day and then get contacted if there's anything wrong and a prescription waiting for you to collect to treat problem without having to book another appointment.
23/03/2017	Carol Pretswell	1	My appointment was on time, the doctor was professional and I was satisfied with the treatment that I was given
24/03/2017	Jacqui Rimmer	1	The reason being I have always been treated well with curtesy, from all staff and doctors.
24/03/2017	Laura Charnley	1	Prompt, friendly and efficient service
24/03/2017	Karen Warner	1	
27/03/2017	Laura Charnley	1	I gave that response because of your helpful and obliging staff
27/03/2017	Carol Pretswell	1	Appointment with Dr Pretswel, again listened to what I had to say. Pleasant and helpful. I always recommend worden medical centre to others.
28/03/2017	BLOODS PHLEBOTOMIST	1	
28/03/2017	Samuel Esuga	1	Helpful doctor with appropriate support given.
27/03/2017	Elizabeth Strike	1	
28/03/2017	Jacqui Rimmer	1	
28/03/2017	Anthony Reid	1	Great doctors and great staff.
29/03/2017	Anthony Reid	1	
29/03/2017	Anthony Reid	1	
30/03/2017	Karen Warner	1	
30/03/2017	Elizabeth Strike	1	Because I was seen within an 1.5 hours of ringing up when I wasn't expecting to be so fortunate & the nurse was really nice and helpful
30/03/2017	DUTY DOCTOR	1	I did and always do manage to get my children seen quickly by a doctor or nurse when needed
30/03/2017	DUTY DOCTOR	1	Dr Reid is a very good doctor and appointments for a young child always takes priority.
30/03/2017	Elizabeth Strike	1	
31/03/2017	DUTY DOCTOR	1	Always helpful and kind
30/03/2017	BLOODS PHLEBOTOMIST	2	
31/03/2017	Carol Pretswell	2	
31/03/2017	BLOODS PHLEBOTOMIST	2	
31/03/2017	Karen Warner	4	