

1 - 3 = RECOMMENDED

86%

4 - 5 = NOT RECOMMENDED

14%

6 - DON'T KNOW

0%

Friends and Family Responses - July 2018

Dates	Department	Rating	Response
06/07/2018	Anthony Reid	1	
10/07/2018	Anthony Reid	1	Doctor Reid was caring reassuring and helpful. I felt much better after seeing him. The receptionist I spoke to in the morning to get an appointment was also really helpful.
10/07/2018	Lisa Wilkinson	1	Appointment on time, nurse explained clearly all vaccinations and had done research prior to the appt, answered all questions, lovely manner
10/07/2018	General - Paper	5	Far too long waiting to be dealt with at reception. Only ever 1 person dealing with queue. Currently 7 in queue.
16/07/2018	Anthony Reid	1	Good service when you can get an appointment
25/07/2018	Caroline Fisher	1	Every single person who I've ever had the pleasure of speaking to has always been fantastic. Always professional and kind
30/07/2018	Colin Campbell	1	Online booking for appointments is very good. Doctors and nurses are very caring and don't rush you. Staff are professional and helpful. Surgery is well run and offers many services.